

This Privacy Policy governs the manner in which Verto Group collects, uses, maintains and discloses information collected from users (each, a "User") of the www.vinteract.com.au website including all sub domains present and future ("Site"). This privacy policy applies to the Site and all products and services offered by Verto Group. Verto Group's Privacy Policy forms part of its wider terms of service that our registered users have received a copy of by email upon signing up.

This Privacy Policy does not apply to the third-party social media providers that registered users may choose to post content to when using our service, this applies to Facebook and Twitter and any other third party social media sharing facility Verto Group may implement in the future. In addition, anywhere registered users also choose to distribute their content to via our Application Programming Interface (API), for example a website or blog, does not fall under this Privacy Policy, please view the Privacy Policy of the respected third party.

Personal identification information (User Provided)

Users may, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site related activities. Other ways we collect personal information include:

- Enquiry Forms
 - When completing an enquiry form will collect personal identification including, name, email address, and phone number.
- Sign In for registered users
 - Upon sign in for registered users you will need to provide your username and password to access the site as was provided to you upon registering with us. If you have lost your password, there is an online ability to reset your password.
- Creation of a new user
 - When creating a new user within an existing registered account you will need to provide name, email address, username, and password for the new account.
- Social media link
 - Upon sign up you will have selected whether you will be linking Facebook and/or Twitter to your account to provide you with the ability to post content you create to either of these third-party sites. To access these you will simply need to enter your username and password for each session. Upon each session you will need to sign in to these accounts, Verto Group do not retain any information relating to your accounts with these third-parties.

Non-personal identification information (Automatically Collected)

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Our Site may also use "cookies" to enhance the User's experience. The User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. The User may choose to have their web browser refuse cookies, or to alert you when cookies are being stored. If they do so, note that some parts of the Site may not function properly.

How we use collected information

Verto Group uses your collected information (User Provided and Automatically Collected) for the following purposes:

- To improve customer service
- To personalize user experience
- For analytics purposes to help us understand how the Application is being used, such as the frequency and duration of usage and what content is accessed the most.
- To send periodic emails to respond to their enquiries, questions, and/or other requests.
- To identify and verify you upon login
- To enable us to provide the service to you

We do not:

- Retain any information relating to third-party accounts such as usernames and passwords.
- Keep the connection open for each session, each time you login to your account with us you will also be required to login to any third party providers you are using, if relevant.

How we protect your information

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site. Please be aware that, although we endeavour to provide reasonable security for information we process and maintain, no security system can prevent all potential security breaches.

Sharing your personal information

We may share your information with third parties only in the ways that are described in this privacy policy.

We may disclose User Provided and Automatically Collected Information:

- As required by law, such as to comply with a subpoena, or similar legal process;
- When we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request;
- With our trusted services providers who work on our behalf, but do not have an Independent use of the information we disclose to them, and have agreed to adhere to the rules set forth in this privacy statement.
- To third party analytics companies

Compliance with children's online privacy protection act

Protecting the privacy of the very young is especially important. For that reason we never collect or maintain information at our Site from those we actually know are under 13. The Services are not designed nor intended for use by children or anyone else under the age of 13.

Changes to this privacy policy

Verto Group has the discretion to update this privacy policy at any time and for any reason. We will notify you of any changes to our Privacy Policy by posting the new Privacy Policy here. You are advised to consult this Privacy Policy regularly for any changes.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy and to our processing of User Provided and Automatically Collection information as set forth in this Privacy Policy now and as amended by us. "Processing," means using cookies on a computer/hand held device or using or touching information in any way, including, but not limited to, collecting, storing, deleting, using, combining and disclosing information, all of which activities will take place in Australia. If you reside outside Australia your information will be transferred to Australia, and processed and stored there under Australian privacy standards.

By using the Application and providing information to us, you consent to such transfer to, and processing in, Australia.

If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

Verto Group

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